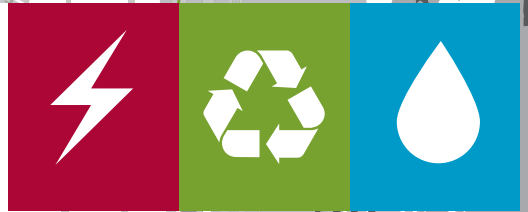


Holiday Inn On Flinders

City of Melbourne - Green Hotels



The Holiday Inn On Flinders Melbourne

“Our owners and Intercontinental Hotel Group as a company take environmental responsibility and management very seriously and best practices are shared and implemented in our Hotels across Australia and other countries.”

“The Holiday Inn on Flinders has developed a comprehensive environmental policy to ensure the hotel’s continued long-term environmental improvement and best practice.”

The Holiday Inn on Flinders is a four star hotel with 200 rooms located on the corner of Flinders Lane and Spencer Street, Melbourne. The Holiday Inn on Flinders is part of the Intercontinental Hotels Group.

Benefits of Savings in the City

“Our active participation in Savings in the City was crucial in helping us achieve our goals.”

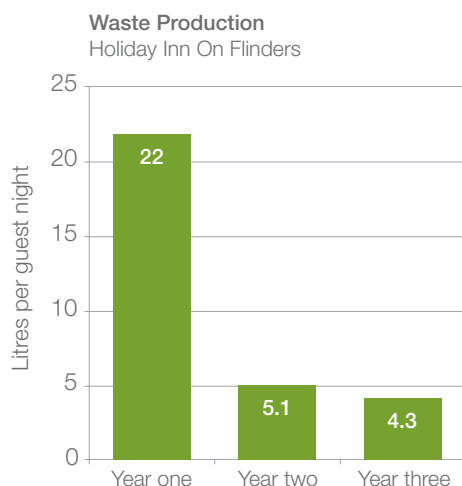
Savings in the City - Green Hotels is a program run in the City of Melbourne to help hotels make environmental improvements.

The Holiday Inn on Flinders is an active member of the City of Melbourne’s *Savings in the City – Green Hotels* program. Changes to waste, water and energy management at the hotel has led to financial and environmental savings.



WASTE

“We said ‘I don’t want to live in a rubbish dump & I’m sure you & your grandchildren don’t so now is the time to make a change’.”



Within two months of joining the *Savings in the City* program, the Holiday Inn on Flinders introduced significant waste reduction initiatives. These initiatives include:

- Working with suppliers to reduce wasteful packaging.
- Working with staff and guests to increase paper, cardboard, plastic and metal recycling.
- Working with charities to redistribute partially used toiletries and linen.

Tracking the savings

Before joining the *Savings in the City* program the Holiday Inn on Flinders only recycled seven per cent of its total waste, the remaining 93 per cent of waste was going to landfill.

Through some simple changes, the Holiday Inn on Flinders has now reduced its annual waste by 80 per cent to 4.3 litres per guest. By investing in signage and bins of less than \$1,000, spending time on getting the support of staff and changing pick up and delivery processes, the hotel will make a saving of \$11,400 per year on waste management.

The Holiday Inn on Flinders is now performing at best practice level when compared to other hotels.

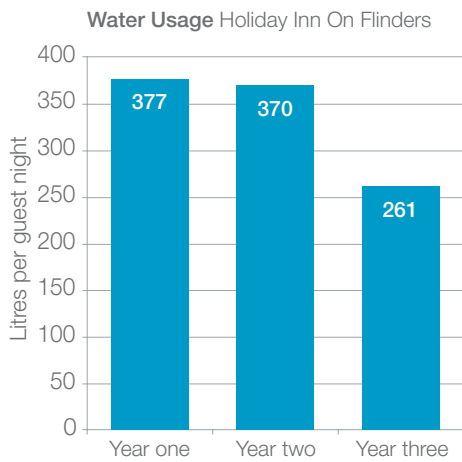
The next step

The Holiday Inn on Flinders is currently looking at the introduction of dual bins in guest rooms and function areas which will enable customers to separate recyclables so that paper, cans and bottles are not going to landfill.



WATER

“Continued employee training, awareness and participation is required to ensure our current and future initiatives are successful.”



The Holiday Inn on Flinders has invested in water saving devices in guest rooms and back-of-house. The initiatives include:

- Installing flow restrictors on taps to slow the flow of water and therefore prevent excess water use.
- Signs to encourage guests to save water by re-using towels and sheets, rather than washing them after just one use.
- Signs also advising guests of the range of environmental initiatives and encouraging guest participation.



Tracking the savings

The Holiday Inn on Flinders has reduced its annual water use by 31 per cent since 2004/05. The Holiday Inn on Flinders staff are pleased that their initiatives are having results and are proud of these savings.

The Holiday Inn is now using less water than the average Melbourne hotel and is striving towards best practice.

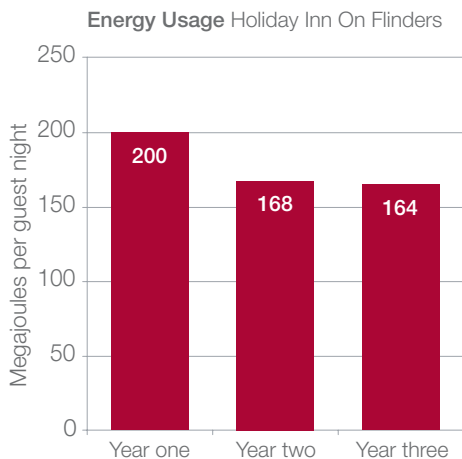
The next step

Shower timers are to be installed on a trial basis on one guest floor to increase awareness and encourage hotel guests to limit their shower time to the recommended 4 minutes. If the trial is successful timers will be installed in all guest rooms.



ENERGY

“Installation of energy efficient equipment is only part of the solution, whilst continuous guest and employee awareness and participation provide further energy reduction.”



Inspired by the *Savings in the City* program, the hotel arranged for an energy audit to be carried out on the hotel. The audit discovered that lighting made up 38.7 per cent of the hotel’s total electricity consumption.

The Holiday Inn on Flinders has taken on a range of actions to reduce energy consumption, including:

- Improving lighting types, and installing timers and sensors so that lights are only on when needed.
- Introducing a daylight lighting control in bus bay and car park entry.
- Installing instant domestic gas hot water system.

Tracking the savings

The Holiday Inn on Flinders has reduced its annual energy use by 18 per cent since 2004/05. The Melbourne average for energy use in hotels is 200 megajoules per guest night. The Holiday Inn on Flinders is using 164 megajoules pre-guest night. The Holiday Inn is using less energy than the average Melbourne hotel and is close to achieving best practice.

The next step

Holiday Inn on Flinders has an environmental committee with representatives from all departments of the hotel which meet on a fortnightly basis and audit current initiatives. The Environmental Committee explores new opportunities to reduce the hotels environmental impact.